



The Energy Connector

Issue #58

Have you signed up for our newest product?

Direct Alerts let you know when important changes have been made to your information in CyberBanker Online Banking. These alerts add additional protection allowing you to identify and report potential fraudulent activity as soon as it happens. And it's FREE!

You will be notified when:

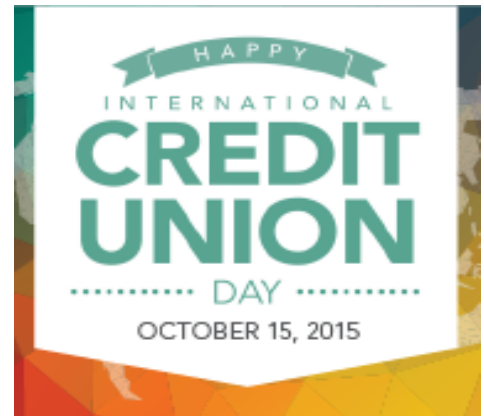
- A new bill payee is added to your list of vendors
- You are locked out of CyberBanker after 3 attempts to log in
- Your CyberBanker Online Banking has been logged into
- An *Interac e-Transfer* recipient has been added

Direct Alerts can be sent as a text message to your mobile device, as an email to your email address, or both. You can review the last 30 days of alerts history in online banking. Just click on the View Alerts History link on the "Message and Alerts" tab. You can also manage your alerts by editing the contact information, account nicknames, or choosing different alerts to be received. You'll find all of these functions under the "Manage Alerts Contacts and Mobile Nicknames" tab.

Registering for Direct Alerts is easy. Just a few quick steps and you're all set up. You can choose how you want to be notified and even assign which form of contact will be assigned to each alert.

How do you sign up?

1. Login to The Energy CU CyberBanker Online Banking.
2. Click "Messages and Alerts" tab and then click Get Started Today.
3. Select an alert under "Security Alerts."



Important notice to Energy CU Members:

Hyperwallet Systems Inc. will be discontinuing this service as of Monday, February 1, 2016. If you have funds in your Hyperwallet account, please transfer them back to your Energy CU account by Monday, February 1, 2016.

- No new Hyperwallet accounts will be accepted from Thursday, October 15, 2015.
- No email transfers to unregistered Hyperwallet account users will be processed after Thursday, October 15, 2015.

If you have any questions or need assistance please contact our offices at 416-238-5606.

Now with
26%
more ATMs!

ding
free

We've just added over 830 *ding free*® ATMs, giving you access to an even bigger network than most banks.

Download the *ding free* app today! ▶

Exciting changes to our mobile app are coming this fall. Don't forget to download your update once available in iTunes or Google Play app store. If you need a hand please call our offices for assistance. 416-238-5606.

Head Office

2 Carlton Street - Suite 810
Toronto, Ontario, M5B 1J3
Phone 416 238-5606
Fax 647-689-3065

Service Centre

(Restricted Access)

500 Commissioners Street
Toronto, Ontario M1M 3N7
Phone 416 238-5606
Fax 416-542-2631

Gerdau Branch

(Restricted Access)

1801 Hopkins Street South
Whitby, Ontario L1N 5T1
Phone 416 238-5606
Gerdau: 905-668-8811 ext 2329
Toll Free: 1-888-942-2522
FAX: 905-668-2807

Southlake Branch

(in Medical Arts Building 5th floor at 581 Davis Dr)

Mailing Address—596 Davis Drive
Newmarket, Ontario L3Y 2P9
Phone 416 238-5606
Southlake: 905-895-4521 ext 2503
Toll Free: 1-888-942-2522
Fax: 905-953-5490

Transportation Branch

(Restricted Access, Appointment Only)

1070 Botanical Drive 2nd Floor
Burlington ON L7T1V2
Phone 416 238-5606
Toll Free: 1-888-942-2522
Fax 416-542-2631

Corporate Office

(Restricted Access)

615 Davis Drive Suite 301
Newmarket ON L3Y 2R2
Phone 416-238-5606
Toll Free: 1-888-942-2522
Fax: 647-689-3067

Telephone Teller

Local: 416-465-8251
Toll Free: 1-866-222-0630

Member Security:

security@theenergycu.com

www.theenergycu.com
www.urbanvault.com

TECU Tech Tips

Are you using Google to it's full potential? How about this shortcut? In the search bar, type ...

Weather *zip code*

...this will show you the weather in the given zip code. You can also use town and city names instead of area codes, but it may not be as accurate if there are multiple area codes in the city.

The ability to simplify means to eliminate the unnecessary so that the necessary may speak.

- Hans Hofmann



DOUBLE
— YOUR BONUS POINTS —
UP TO 10,000!*

See double this fall if you are approved for a new CHOICE REWARDS MasterCard® credit card between October 1 and November 30, 2015.



Apply now and you could double your welcome bonus!*

Get to know us!

- | | |
|---|--|
| Diane Kocet AMP A.C.U.I.C., B.A. | Chief Executive Officer |
| Dahlia Billingsley A.C.U.I.C., AMP | Operations Manager, Compliance, Member Experience & Security Officer |
| Mark McDonald AMP F.C.U.I.C. | Financial Services Manager, Technical Support, Health & Safety Representative |
| Gosha Kosakowska CGA | Finance and Risk Officer |
| Nicole Lake F.C.U.I.C. | Marketing Operations & Member Relations Coordinator, Privacy Officer, Anti-Spam Officer, Newsletter Editor |
| Beth Wallace F.C.U.I.C. | Clearing and Payroll Administration Officer |
| Charmaine Coy AMP, F.C.U.I.C. | Financial Services Officer |
| Cori Andrade | Financial Services Administrator |
| Diana Donohue | Account Services Representative |
| Justin Sawada | Member Service Officer |
| Sara Maharajh | Wealth and Estate Services Coordinator/Deputy Privacy Officer |
| Kokilan Maheswaran | Financial Services Coordinator/Deputy Compliance Officer |
| Janine Tripodi | Accounting Administration Representative / Member Service Officer |
| Lori Maurier | Member Service Representative (Volunteer) |

